

### **OSPA Title IX Training Fall 2023**

### Yesterday

8-9 a.m.

**Compliance Certification Part 1** 

10:15 a.m.-Noon

Compliance Certification Part 2

2:30-3:45 p.m.

**Investigation Training** 

3:45-5 p.m.

**Coordinator Training** 

### **Today**

9:30-11:30 a.m.

**Decision-Maker Training** 

Noon-1:30 p.m.

Informal Resolution Training

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bit.ly/OSPA2023



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### **Polling Access**



### **Option One**

Use this QR code

### **Option Two**

- Accept or dismiss cookies
- Enter THLaw411 as the Username
- Skip when asked to enter your name

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### Train the Trainer Tip

Informal Resolution Facilitator Training (covered in our Compliance Certification Training):

- What is "Sexual Harassment" under Title IX?
- What is the scope of the educational institution's "education program or activity"
- What are the steps in the Title IX sexual harassment grievance process?
- ▼ How do you serve impartially without bias?

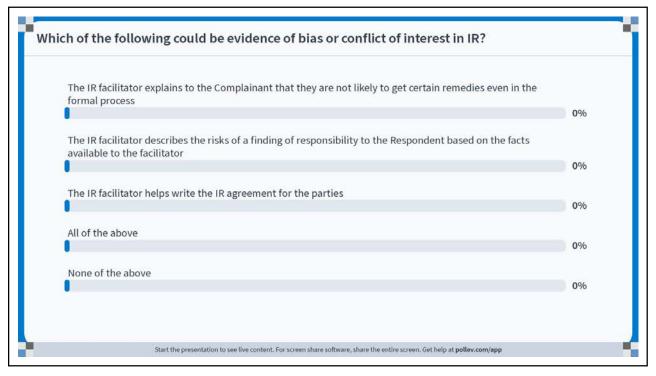


### Informal Resolution Theory

- Informal resolution is not intuitive
- The role is very different from other roles in the Title IX process
- Certain skills may increase the chances of success







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### **Benefits of IR**

The rules recognize that IR is efficient and effective

- Flexibility in Process
- Less Adversarial
- Speed
- Restorative Nature/Not Zero Sum
- Similar Outcomes
- Mutual Agreement Provides Control



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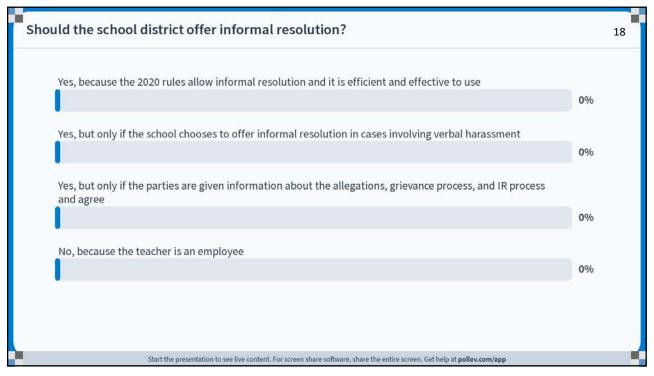
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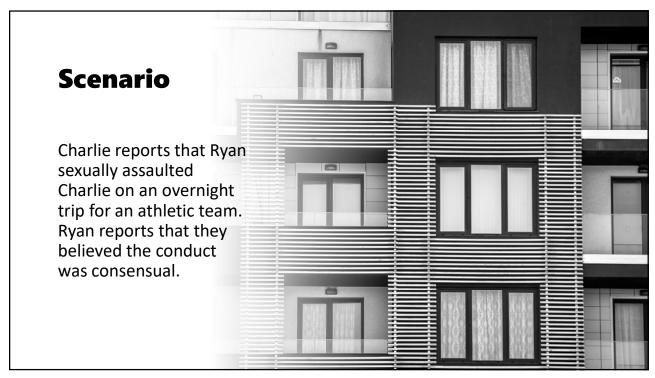
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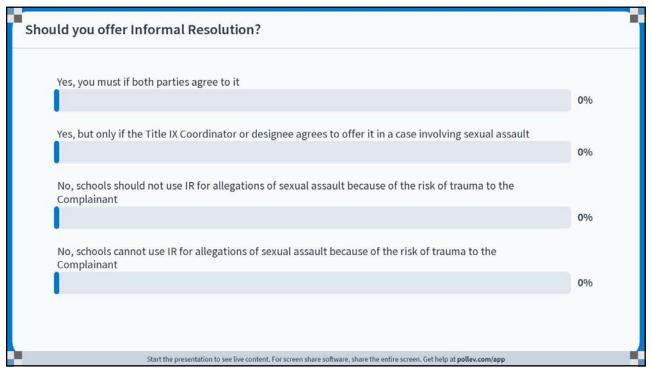
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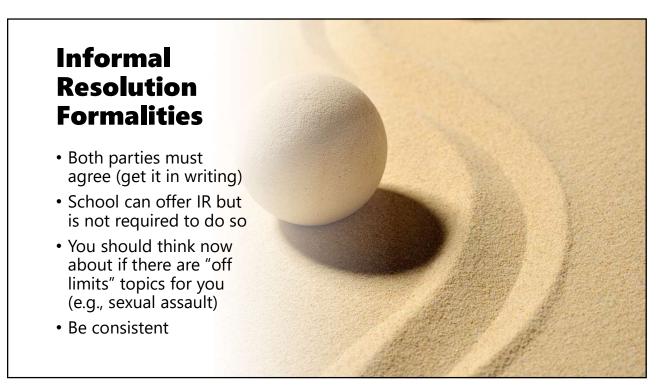


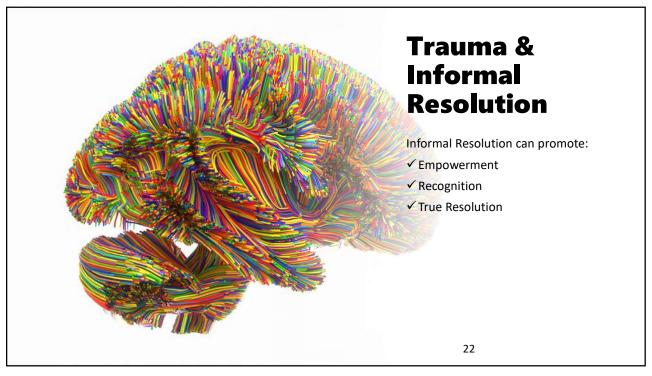
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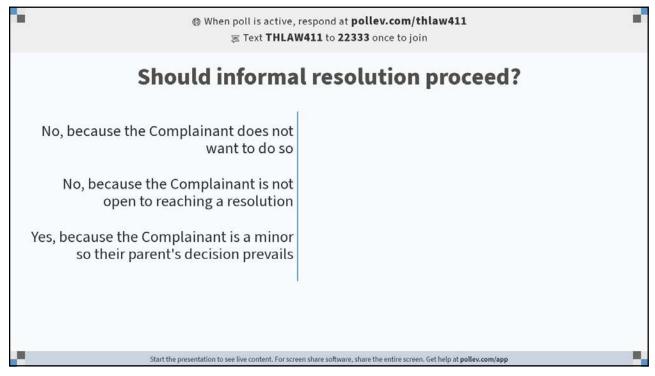
### **Scenario**

You reach out to the Complainant, Cole, and the Complainant's parents as the first step in your informal resolution mediation process in a complaint involving Reese. You introduce yourself, describe the process, and ask if they have any questions. They have none. After the phone call ends, Cole emails you the following:

I don't really want to do this; my parents are making me. Reece deserves to be kicked out of school and I know that can only happen if there is an investigation.

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Request to Participate

• The Title IX Coordinator or their designee can offer the IR process to one party
• Either party also may may submit written request to Title IX Coordinator to participate in IR

• Either way, promptly notify the other party of the request and provide both parties your written Notice & Consent

• Both parties must voluntarily consent to participate
• If either party declines, the Title IX Coordinator should notify other party that informal resolution has been terminated and resume formal Grievance Process

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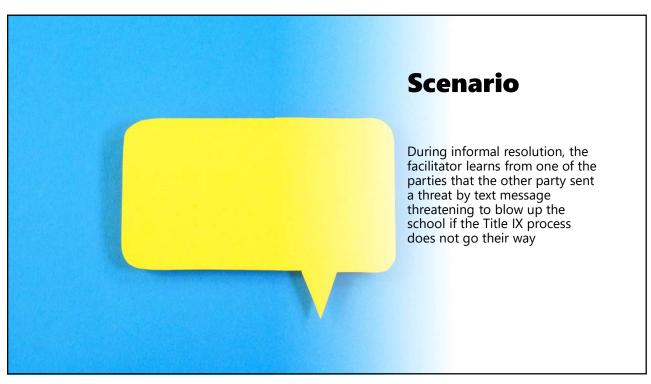
### **Notice & Consent**

### Notice must include

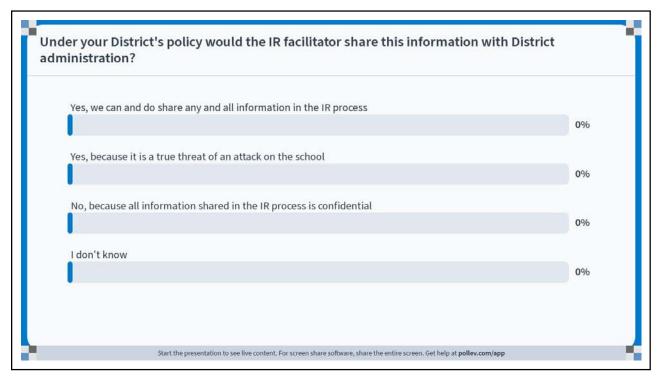
- · Requirements for informal resolution process
- Including circumstances where informal resolution precludes parties from resuming Grievance Process for formal complaint based on or arising from same allegations
- Including record-keeping requirements
- Including when information from the IR process can be used elsewhere (e.g., formal complaint process, discipline)



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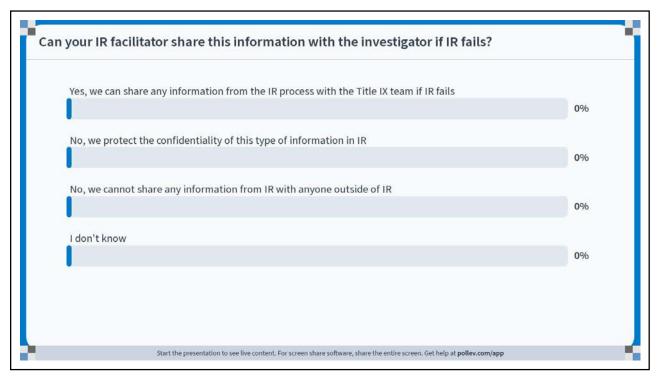


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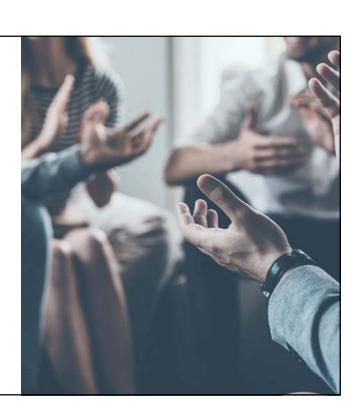


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### Requirements

- Parties may have advisor (attorney or non-attorney) and minor parents/guardians may attend
- Restrictions okay if equally applied
- Must be reasonably prompt





- Mediation
- Restorative Justice
- Something Else?

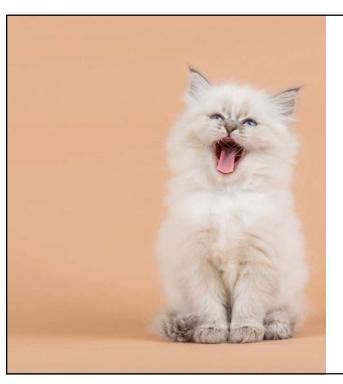
### **Method**

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# Mediation May be governed by state law Is "facilitated resolution" of a dispute under Title IX "mediation"? In person or "shuttle diplomacy"?

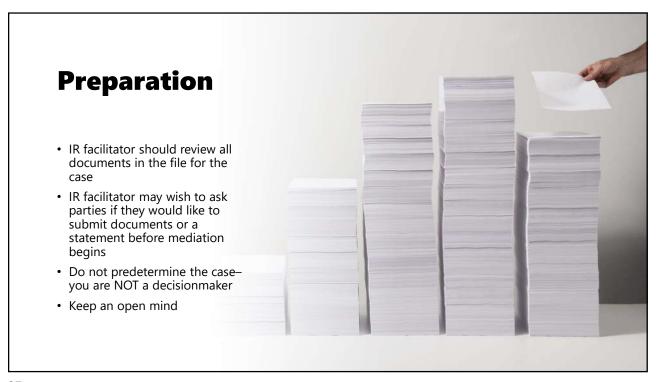




### Mutually Agreeable Time and Place

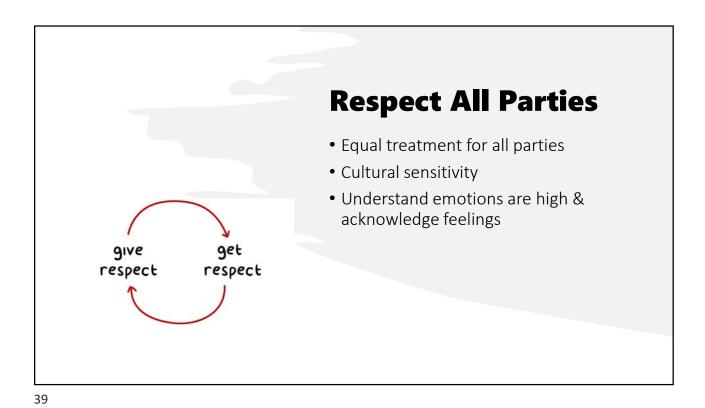
- Mutually agreeable time and place
- Begin early if possible
- Not close proximity to another mediation
- Neutral, comfortable location
- No privacy/confidentiality concerns

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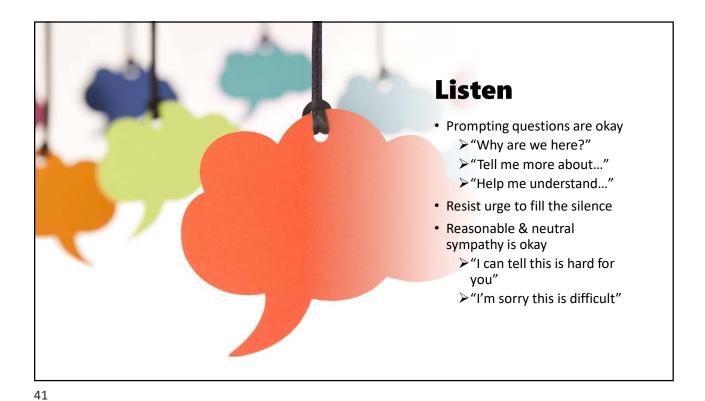


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• IR facilitators should begin with a solid "intro" so the parties understand expectations and the process
• Allow the parties to share their story with the IR facilitator if they would like to do so

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### **Be Approachable**

- Friendly yet firm
- Empathetic yet impartial
- Listen carefully cues
- Convey sense of optimism



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### **Broker – First Party**

- Determine what the first party wants to ask for to resolve the process
- Brainstorm first—nothing is off the table at first, narrow down later based on the other party's response—and provide suggestions
- Make sure you understand if there has been information shared with you by the first party that is off limits to share with the other party
- Front any concerns with any of the suggestions before you go to the other party, but don't take it off the table



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## Examples of Suggestions No contact orders Tutoring or academic adjustments Counseling (offered or required) Training (offered or required) Admission and apology for wrongdoing Apology for Impact only Managing course schedules Online courses Employee supervision



### "What terms would help you reach a resolution in this case?" "I want to provide some options to consider, but these are just suggestions to help get/keep the conversation going." "The other party offered [explain], what is your response?"

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### **Broker - Second Party**

- Follow the process you used with the first party, FIRST; don't immediately confront the other party with the first party's suggestions
- After discussing the second party's asks, consider if there is overlap you can discuss
- Then, address things that don't match up
- Continue brainstorming, explaining limits, and ensuring information that can be shared

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### Remain Impartial

- Commitment to aid all parties
- Avoid accusatory language/placing blame on any party during discussions
- Do not invest emotionally
- Stay objective; focus on facts
- No consideration of external factors



### **Remain Impartial**

- Remind that you do not have material interest in outcome
- Be consistent
- Communicate effectively
- Transparency

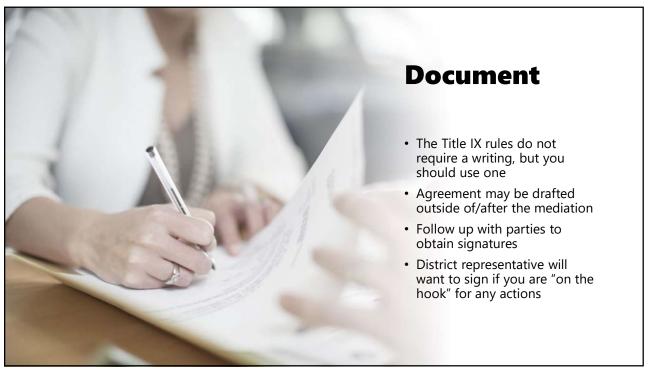


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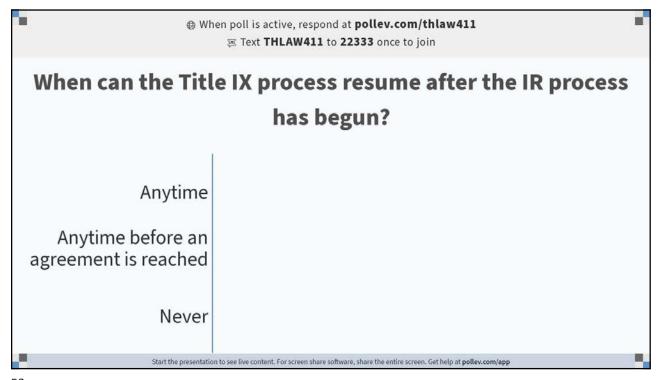


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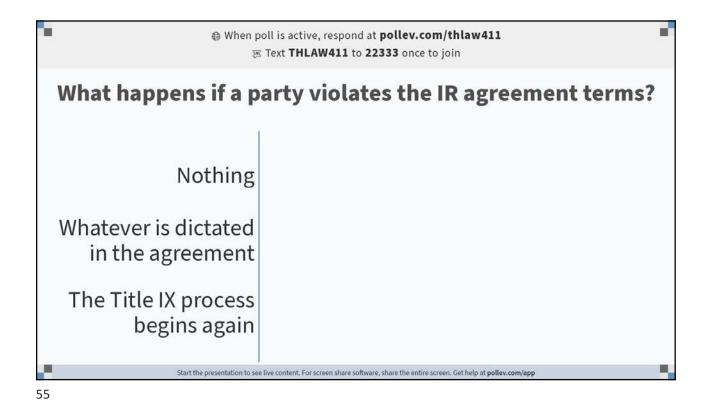




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